

Commonwealth Home Support Program

Client Contribution Schedule – 1 July 2024 to 30 June 2025



The City of Unley Home Support Program Client Contribution Schedule applies to people receiving Commonwealth Home Support Programme services from the City of Unley. The schedule seeks contributions that are fair and affordable based on a tiered framework:

- Level 1: Aged Pensioners, Disability Pensioners or Self-Funded Retirees with a Commonwealth Seniors Health Card
- Level 2: Self-Funded Retirees with no Commonwealth Seniors Health Card

No one will be refused a service due to inability to pay because of financial hardship. For a confidential discussion and further information on our client contribution review process please ask to speak to the relevant Program Coordinator.

The service frequency, duration and service availability is dependent on the demand for services and the funding available. Not every request will be able to be approved. A current My Aged Care referral is required to access each service type. Please speak to a member of our team for further information or alternatively you can contact the My Aged Care contact centre on 1800 200 422 to arrange your own referral should you require one.

In-Home Support

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Domestic Assistance* (Cleaning/Laundry)	\$19 per hour*	\$24 per hour*	<i>Domestic Assistance – General house cleaning</i>
Carer Respite Services*	\$7.50 per hour*	\$10.50 per hour*	<i>Flexible Respite</i>
Accompanied Shopping Support*	\$16 per hour*	\$21 per hour*	<i>Social Support Individual – Accompanied activities e.g.: Shopping</i>
Shopping from a list with home delivery*	\$16 per hour*	\$21 per hour*	<i>Domestic Assistance – Unaccompanied Shopping (delivered to home)</i>

Please Note: *Charges are per worker, per hour with a minimum charge of 1 hour and then 15-minute increments thereafter

Home Maintenance

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Basic Handyperson* (including tap washers (not mixer taps), light lobes, smoke alarm batteries, air conditioner filter cleans and other basic tasks)	\$19 per hour* (plus parts)	\$24 per hour* (plus parts)	<i>Home Maintenance – minor home maintenance and repairs</i>
Gardening for Safety Concerns* (Maximum of 4 hours every 6 months)	\$24 per hour*	\$29 per hour*	<i>Home Maintenance – garden maintenance</i>
Green Waste Removal* (Maximum of 1 every 6 months)	\$24 per hour labour + contractors' rate for dumping green waste*	\$29 per hour labour + contractors' rate for dumping green waste*	<i>Home Maintenance – garden maintenance</i>
Window Cleaning* (Maximum of 1 service every 6 months, up to 2 hours)	\$24 per hour*	\$29 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>
Gutter Cleaning* (Maximum of 1 service every 6 months, up to 2 hours)	\$35 per hour*	\$40 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>
Spring/Seasonal Cleaning* (1 service every 12 months, up to 2 hours)	\$24 per hour*	\$29 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>
Hoarding/Squalor Cleaning* (Maximum of 1 service every 6 months, up to 2 hours)	\$24 per hour*	\$29 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>

Please Note: *Charges are per worker, per hour or part thereof, with a minimum charge of 1 hour and then at 15-minute increments thereafter

Funded by the Australian Government Department of Health.

Although funding for this program has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.

Social Support

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Wellbeing Bus Trips	\$8.50 plus cost of entry fee/meal	\$11.50 plus cost of entry fee/meal	<i>Social Support Group</i>
Belles Breakfast Group (Women's Social Group)	\$13 per session	\$19 per session	<i>Social Support Group</i>
Buddies at Breakfast Group (Men's Social Group)	\$13 per session	\$19 per session	<i>Social Support Group</i>
Other Group Activities (Tai Chi/Better Balance)	\$9 per session	\$12 per session	<i>Social Support Group</i>
Social Support 1:1 (Friendly visiting)	\$7.50 per hour	\$10.50 per hour	<i>Social Support Individual</i>
Technology Assistance	\$7.50 per visit	\$10.50 per visit	<i>Social Support Individual</i>

Home Modification

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Handrails and Minor Installations	Up to \$350* subsidy towards materials and labour	Up to \$250* subsidy towards materials and labour	<i>Home Modification</i>
Key Safe Box	\$50* per key safe with installation cost subsidised by program	\$60* per key safe with installation cost subsidised by program	<i>Home Modification OR Home maintenance – minor home maintenance and repairs</i>
Major Modifications	Up to \$550* subsidy towards materials and labour	Up to \$350* subsidy towards materials and labour	<i>Home Modification</i>
Ramps	Up to \$550* subsidy towards materials and labour	Up to \$350* subsidy towards materials and labour	<i>Home Modification</i>

Please Note: *Inclusive of GST

Community Transport

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
1:1 Transport – Volunteer Car Transport to medical or health related appointments are given priority – up to 20km per trip. Transport to social activities and other transport – up to 10km per trip	\$3.50 per one-way trip	\$5.50 per one-way trip	<i>Transport – Direct (driver is volunteer or worker)</i>

Community Bus

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Community Shopping Bus	\$2.50 per one way trip or \$5 return trip	\$2.50 per one way trip or \$5 return trip	<i>There is no My Aged Care referral required for the Community Bus Program as this is a Council funded service</i>

Commonwealth Seniors Health Care Information for Self-Funded Retirees

The Commonwealth Seniors Health Card (CSHC) helps senior Australians with the cost of prescription medicines and other health services if you are of pension age but do not qualify for the Age Pension.

You can apply for the Commonwealth Seniors Health Card by phoning Centrelink on 13 23 00 or visiting your nearest Centrelink Customer Service Centre or via the Human Services website at:

<https://www.humanservices.gov.au/individuals/services/centrelink/commonwealth-seniors-health-card/claiming>