



ENTRY CONDITIONS





Unley

Welcome to the Unley Swimming Centre

General Conditions of Entry

To ensure the Centre can provide a high level of service in a safe, healthy, and pleasant environment for all, patrons must comply with the following conditions:

- All patrons must pay or scan/present their card on entry to the centre.
- Children under the age of 13 must be accompanied by an appropriate fee-paying adult
- The City of Unley Swimming Centre is a community-orientated centre. No discriminating, insulting, offensive or vulgar behaviour will be tolerated. Persons not complying will be asked to leave at the discretion of Centre staff and the City of Unley will not be liable for reimbursement of fees paid.
- The Unley Swimming Centre is a smoke, vape, e-cigarette and alcohol-free facility.
- No glass containers or objects permitted.
- Management do not take responsibility of any personal items that may be lost, damaged or stolen.
- Only persons approved by the Centre are permitted to conduct coaching and private swimming lessons at the Centre.

Photographic Policy

In line with our Safe Environment policy and commitment to creating a safe and enjoyable environment for children, vulnerable people and other patrons, all patrons must adhere to these Conditions of Entry regarding the use of photographic devices whilst visiting the Unley Swimming Centre.

- Photographic devices include cameras, video cameras, mobile phone with cameras, and any other device with the ability to capturing a still or moving image
- All patrons are to be respectful to one another, which includes respecting the view of other parties
- You must seek management's approval before taking any photos or video recordings
- Please be aware when using photographic devices some patrons (in the background of images) may take offence to having their image caught on camera
- When using photographic devices, the activities caught should be localised to only willing participants who have allowed for their image to be captured





- Management reserves the right to view any image taken. Refusal may result in the
 Police being called to view these images and the Police will then take appropriate action
 to address our concerns
- Management may hold onto a photographic device until the Police arrive, if they suspect indecent filming at the centre had occurred on that photographic device
- If you are undertaking in what is deemed suspicious behaviour, management may contact the Police without prior warning.
- Use of photographic devices in the change rooms can never be justified
- Some events, activities and programs at this centre may allow only one approved photographer. At such events no one else will be allowed to use a photographic device
- Failure to follow these conditions of entry may result in:
 - You being removed or banned from the centre; and / or
 - The Police being contacted; and / or
 - Any CCTV footage captured by our security system being made available to Police
- Taking photos or recordings of someone without their consent may be considered failing to abide by these conditions of entry and could result in a breach of section 26D of the Summary Offences Act 1953 for indecent filming. This attracts a maximum fine of \$20,000 or 4 years imprisonment.

Damage to the Centre

 Any patron who willfully or through their negligence damages the Centre or its property will pay for the damage. Patrons are responsible for damages caused by their guests and children.

Safety, Maintenance and Service Demand

The Centre may from time to time as reasonably necessary, including:

- Close off any part of the premises or isolate any piece of equipment for safety reasons.
- Change the hours of operation or alter class timetable in accordance with demand.





Supervision Conditions of Entry

In relation to the Unley Swimming Centre's Watch Around Water Policy and Pool Supervision Guidelines, the following conditions will be enforced:

<u>Children under 5</u>

- Children under five (5) years will not be permitted entry without an appropriate parent/guardian who is prepared to swim.
- At all times, children <u>under the age of 5</u> must wear a PINK wrist band and be within arm's reach of a parent or responsible person who is over the age of 16.
- A maximum of <u>2 children under the age of 5 per adult</u> (1:2) *Babies in prams are included in this ratio.

<u> Children under 10 (5 - 9 years)</u>

- Children under ten (10) years will not be permitted entry without an appropriate parent/guardian.
- At all times, children <u>under the age of 10</u> must wear a YELLOW wrist band and must be accompanied and actively supervised within clear view with no physical or structural barriers by a parent or responsible person who is over the age of 16.
- A maximum of <u>4 children under the age of 10 per adult</u> (1:4)
- Groups/families will not be permitted entry where the number of Parent/Guardian's supervising a group of children exceeds the above ratios.
- These ratios apply to all children upon entry of the Centre and include before and after attending swimming lessons.
- For children 10 years or older, parents must use their knowledge of the child's swimming ability to determine the level of supervision required.
- If a staff member is concerned for the safety of an unsupervised child, they have authority to remove the child from the water. Failure to abide by these conditions may result in removal from the Centre without refund.