

**UNLEY  
SWIMMING  
CENTRE**

THE CITY of  
*Unley*

# MEMBERSHIP PASS

**TERMS AND CONDITIONS**

MEMBERS



## **Unley Swimming Centre Membership Terms and Conditions**

### **12 Month Memberships (Formerly Season Passes)**

#### General Public

- The membership is valid for 12 months from the date of purchase.
- The membership is non-transferable. Misuse may result in the cancellation of the pass and the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Each membership includes one (1) RFID access card and user assigned access barcode (*located in your Active World App*) for access to the Centre. Either of these must be scanned on every entry to the Centre for attendance recording purposes.
- Issued RFID passes are the responsibility of the purchaser. If lost, stolen or destroyed the original pass number will be void and a replacement pass is required to be purchased for a \$10 fee.
- The membership shall not preclude the right of the Swim Centre Lead or staff to refuse entry to a membership holder who has, because of past or present conduct been asked to leave the Centre. If entry is refused, the City of Unley will not be liable for reimbursement of fees paid for the membership.
- Occasionally the Centre will be unavailable due to carnivals and bookings. In these circumstances, information will be displayed at least one week prior and advertised on the council website [unley.sa.gov.au](http://unley.sa.gov.au)
- No cash refunds under any circumstance.
- Claims on memberships regarding inability to use will only be received in writing and considered due to medical impairment, accompanied by appropriate evidence. No claims will be accepted **50 days prior** to expiration date.

## 12 Month Memberships (Formerly Season Passes)

### Unley Amateur Swimming Club / Atlantis Masters Swimming Club Members

Members of both the Unley Amateur Swimming Club Members and Atlantis Masters Swimming Clubs will be required to show proof of current membership when purchasing this membership type.

- The membership is valid for 12 months from the date of purchase.
- The membership is non-transferable. Misuse may result in the cancellation of the pass and the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Each membership includes one (1) RFID access card and user assigned access barcode (*located in your Active World App*) for access to the Centre. Either of these must be scanned on every entry to the Centre for attendance recording purposes.
- Issued RFID passes are the responsibility of the purchaser. If lost, stolen or destroyed the original pass number will be void and a replacement pass is required to be purchased for a \$10 fee.
- The membership shall not preclude the right of the Swim Centre Lead or staff to refuse entry to a membership holder who has, because of past or present conduct been asked to leave the Centre. If entry is refused, the City of Unley will not be liable for reimbursement of fees paid for the membership.
- Occasionally the Centre will be unavailable due to carnivals and bookings. In these circumstances, information will be displayed at least one week prior and advertised on the council website [unley.sa.gov.au](http://unley.sa.gov.au)
- No cash refunds under any circumstance.
- Claims on memberships regarding inability to use will only be received in writing and considered due to medical impairment, accompanied by appropriate evidence. No claims will be accepted **50 days prior** to expiration date.

## **Multi Visit Passes**

### General Public

- The pass is valid for 12 months from the date of purchase.
- The pass is transferable with others however must only be used by persons in same pricing category. Misuse may result in the cancellation of the pass and the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Each multi visit pass includes one (1) RFID access card and a unique user assigned access barcode (*located in your Active World App*) for access to the Centre. Either of these must be scanned on every entry to the Centre for attendance recording purposes.
- Once passes are purchased, they are the responsibility of the purchaser. If lost, stolen or destroyed the original pass number will be void and a replacement pass is required to be purchased for a \$10 fee.
- The pass shall not preclude the right of the Swim Centre Lead or staff to refuse entry to a pass holder who has, because of past or present conduct, been asked to leave the Centre. If entry is refused, the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Occasionally the Centre will be unavailable due to carnivals and bookings in these circumstances, information will be displayed at least one week prior and advertised on the council website [unley.sa.gov.au](http://unley.sa.gov.au)
- No cash refunds under any circumstance.
- Claims on passes regarding inability to use will only be received in writing and considered due to medical impairment, accompanied by appropriate evidence. No claims will be accepted **50 days prior** to expiration date.

## Unley Amateur Swimming Club Multi Visit Passes

Members of the Unley Amateur Swimming Club will be required to show proof of current club membership when purchasing the Multi Visit Passes.

- The pass is valid for 12 months from the date of purchase.
- The pass is transferable with others however must only be used by persons in same pricing category. Misuse may result in the cancellation of the pass and the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Each multi visit pass includes one (1) RFID access card and a unique user assigned access barcode (*located in your Active World App*) for access to the Centre. Either of these must be scanned on every entry to the Centre for attendance recording purposes.
- Once passes are purchased, they are the responsibility of the purchaser. If lost, stolen or destroyed the original pass number will be void and a replacement pass is required to be purchased for a \$10 fee.
- The pass shall not preclude the right of the Swim Centre Lead or staff to refuse entry to a pass holder who has, because of past or present conduct, been asked to leave the Centre. If entry is refused, the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Occasionally the Centre will be unavailable due to carnivals and bookings in these circumstances, information will be displayed at least one week prior and advertised on the council website [unley.sa.gov.au](http://unley.sa.gov.au)
- No cash refunds under any circumstance.
- Claims on passes regarding inability to use will only be received in writing and considered due to medical impairment, accompanied by appropriate evidence. No claims will be accepted **50 days prior** to expiration date.

## **Age Friendly Multi Visit Passes**

- The pass is valid for 12 months from the date of purchase.
- The pass is transferable with others however must only be used by persons in same pricing category. Misuse may result in the cancellation of the pass and the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Each multi visit pass includes one (1) RFID access card and a unique user assigned access barcode (*located in your Active World App*) for access to the Centre. Either of these must be scanned on every entry to the Centre for attendance recording purposes.
- Once passes are purchased, they are the responsibility of the purchaser. If lost, stolen or destroyed the original pass number will be void and a replacement pass is required to be purchased for a \$10 fee.
- The pass shall not preclude the right of the Swim Centre Lead or staff to refuse entry to a pass holder who has, because of past or present conduct, been asked to leave the Centre. If entry is refused, the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Occasionally the Centre will be unavailable due to carnivals and bookings in these circumstances, information will be displayed at least one week prior and advertised on the council website [unley.sa.gov.au](http://unley.sa.gov.au)
- No cash refunds under any circumstance.
- Claims on passes regarding inability to use will only be received in writing and considered due to medical impairment, accompanied by appropriate evidence. No claims will be accepted **50 days prior** to expiration date.

## **Group Fitness Multi Visit Pass**

- The pass is valid for 12 months from the date of purchase.
- Upon purchase, the pass will be allocated to your profile with Active World to be used for the booking of sessions as required.
- A group fitness pass only provides access to the Centre on day of the pre-booked session. Patrons must check in for their pre-booked session on arrival and are permitted to stay and use the facility post session.
- The pass shall not preclude the right of the Swim Centre Lead or staff to refuse entry to a pass holder who has, because of past or present conduct, been asked to leave the Centre. If entry is refused, the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Occasionally the sessions will be unavailable due to carnivals and bookings. In these circumstances, information will be displayed at least one week prior and advertised on the council website, [unley.sa.gov.au](http://unley.sa.gov.au)
- Aquarobics sessions will only operate on Saturdays during the month of May.
- No cash refunds under any circumstance.
- Claims on passes regarding inability to use will only be received in writing and considered due to medical impairment, accompanied by appropriate evidence. No claims will be accepted **50 days prior** to expiration date.

## **Private Swimming Lesson Multi Visit Pass**

- The pass is valid for 12 months from the date of purchase.
- Upon purchase, the pass will be allocated to your profile with Active World to be used for the booking of lessons as required.
- A private swimming lesson pass only provides access to the Centre on day of the pre-booked lesson. Patrons must check in for their pre-booked lesson on arrival and are permitted to stay and use the facility post lesson.
- The pass shall not preclude the right of the Swim Centre Lead or staff to refuse entry to a pass holder who has, because of past or present conduct, been asked to leave the Centre. If entry is refused, the City of Unley will not be liable for reimbursement of fees paid for the pass.
- Private swimming lesson passes are only valid for use within the private lesson program and can not be redeemed for cash or alternate services.
- No cash refunds under any circumstance.
- Claims on passes regarding inability to use will only be received in writing and considered due to medical impairment, accompanied by appropriate evidence. No claims will be accepted **50 days prior** to expiration date.