

Commonwealth Home Support Program

Client Contribution Schedule – January 2025 to June 2025

The City of Unley Home Support Program Client Contribution Schedule applies to people receiving Commonwealth Home Support Programme services from the City of Unley. The schedule seeks contributions that are fair and affordable based on a tiered framework:

- Level 1: Aged Pensioners, Disability Pensioners
- Level 2: Self-Funded Retirees with a Commonwealth Seniors Health Card
- Level 3: Self-Funded Retirees with no Commonwealth Seniors Health Card

No one will be refused a service due to inability to pay because of financial hardship. For a confidential discussion and further information on our client contribution review process please ask to speak to the relevant Program Coordinator.

The service frequency, duration and service availability is dependent on the demand for services and the funding available. Not every request will be able to be approved. A current My Aged Care referral is required to access each service type. Please speak to a member of our team for further information or alternatively you can contact the **My Aged Care contact centre on 1800 200 422** to arrange your own referral should you require one.

Please Note:

* Charges are per worker, per hour with a minimum charge of 1 hour and then 15-minute increments thereafter.

*Any additional costs for car parking etc. will be paid on the day by the client.

*Level 3 rates may vary depending on contractor availability, the fees shown reflect the highest contribution based on contractor rates, therefore, the final contribution will depend on the contractor selected for the service.

In-Home Support

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	LEVEL 3 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Domestic Assistance* (Cleaning/Laundry)	\$19 per hour*	\$24 per hour*	\$85.57 per hour*	<i>Domestic Assistance – General house cleaning</i>
Carer Respite Services*	\$7.50 per hour*	\$10.50 per hour*	\$91.09 per hour*	<i>Flexible Respite</i>
Accompanied Activity Support*	\$16 per hour*	\$21 per hour*	\$105.6 per hour*	<i>Social Support Individual – Accompanied activities e.g.: Shopping</i>
Shopping from a list with home delivery*	\$16 per hour*	\$21 per hour*	\$102 per hour*	<i>Domestic Assistance – Unaccompanied Shopping (delivered to home)</i>

Home Modification

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	LEVEL 3 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Handrails and Minor Installations	Up to \$350* subsidy towards materials and labour	Up to \$250* subsidy towards materials and labour	No subsidy provided full cost of the contractor quote	<i>Home Modification</i>
Key Safe Box	\$50* per key safe with installation cost subsidised by program	\$60* per key safe with installation cost subsidised by program	No subsidy provided full cost of the contractor quote	<i>Home Modification OR Home maintenance – minor home maintenance and repairs</i>
Major Modifications	Up to \$550* subsidy towards materials and labour	Up to \$350* subsidy towards materials and labour	No subsidy provided full cost of the contractor quote	<i>Home Modification</i>
Ramps	Up to \$550* subsidy towards materials and labour	Up to \$350* subsidy towards materials and labour	No subsidy provided full cost of the contractor quote	<i>Home Modification</i>

Please Note: *Inclusive of GST

Home Maintenance

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	LEVEL 3 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Basic Handyman* (including tap washers (not mixer taps), light globes, smoke alarm batteries, air conditioner filter cleans and other basic tasks)	\$19 per hour* (plus parts)	\$24 per hour* (plus parts)	\$110.28 per hour* (plus parts)	<i>Home Maintenance – minor home maintenance and repairs</i>
Essential Safety Gardening* (Maximum of 4 hours every 3 months)	\$24 per hour*	\$29 per hour*	\$119.88 per hour*	<i>Home Maintenance – garden maintenance</i>
Green Waste Removal* (Maximum of 1 every 6 months)	\$24 per hour labour + contractors' rate for dumping green waste*	\$29 per hour labour + contractors' rate for dumping green waste*	\$110.28 per hour*	<i>Home Maintenance – garden maintenance</i>
Window Cleaning* (Maximum of 1 service every 6 months, up to 2 hours)	\$24 per hour*	\$29 per hour*	\$110.28 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>
Gutter Cleaning* (Maximum of 1 service every 6 months, up to 2 hours)	\$35 per hour*	\$40 per hour*	\$110.28 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>
Spring/Seasonal Cleaning* (Maximum of 1 service every annually, up to 3 hours)	\$24 per hour*	\$29 per hour*	\$147 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>
Hoarding/Squalor Cleaning* (Maximum of 1 service every 6 months, up to 2 hours)	\$24 per hour*	\$29 per hour*	\$147 per hour*	<i>Home Maintenance – minor home maintenance and repairs</i>

Social Support

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	LEVEL 3 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Wellbeing Bus Trips	\$8.50 plus cost of entry fee/meal	\$11.50 plus cost of entry fee/meal	\$15 plus cost of entry fee/meal	<i>Social Support Group</i>
Belles Breakfast Group (Women's Social Group)	\$13 per session	\$19 per session	\$25 per session	<i>Social Support Group</i>
Buddies at Breakfast Group (Men's Social Group)	\$13 per session	\$19 per session	\$25 per session	<i>Social Support Group</i>
Other Group Activities (Tai Chi/Better Balance)	\$9 per session	\$12 per session	\$20 per session	<i>Social Support Group</i>
Social Support 1:1 (Volunteer Friendly visiting)	\$7.50 per hour	\$10.50 per hour	\$15 per hour	<i>Social Support Individual</i>
Technology Assistance	\$7.50 per visit	\$10.50 per visit	\$15 per visit	<i>Social Support Individual</i>

Funded by the Australian Government Department of Health.

Although funding for this program has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.

Community Transport

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	LEVEL 3 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
1:1 Transport – Volunteer Car Transport to medical or health related appointments are given priority – up to 20km per trip. Transport to social activities and other transport – up to 10km per trip	\$3.50 per one-way trip	\$5.50 per one-way trip	\$10.50 per one-way trip	<i>Transport – Direct (driver is volunteer or worker)</i>

Community Bus

TYPE OF SERVICE	LEVEL 1 CONTRIBUTION	LEVEL 2 CONTRIBUTION	LEVEL 3 CONTRIBUTION	REQUIRED MY AGED CARE REFERRAL
Community Shopping Bus	\$2.50 per one way trip or \$5 return trip	\$2.50 per one way trip or \$5 return trip	N/A	<i>There is not a My Aged Care referral required for the Community Bus Program as this is a Council funded service</i>

Commonwealth Seniors Health Care Information for Self-Funded Retirees

The Commonwealth Seniors Health Card (CSHC) helps senior Australians with the cost of prescription medicines and other health services if you are of pension age but do not qualify for the Age Pension.

You can apply for the Commonwealth Seniors Health Card by phoning Centrelink on 13 23 00 or visiting your nearest Centrelink Customer Service Centre or via the Human Services website at:

<https://www.humanservices.gov.au/individuals/services/centrelink/commonwealth-seniors-health-card/claiming>

You can access an electronic of the form above of the application form, if you'd prefer a hard copy, please let us know, and we can post one to you.

Catalyst Foundation can assist with understanding and completing forms, including Centrelink paperwork. They offer personalised, in-home or community-based support to help older people who may struggle with form complexity or who lack support networks. For tailored support, you can reach the Catalyst Foundation directly at 08 8168 8776

Once your application is ready, you'll need to submit it directly to Centrelink, either online or in person, as they handle eligibility assessments and issue the card.